



MUNICIPAL CORPORATION OF GREATER MUMBAI

Section 4 Manuals as per provision of RTI Act 2005

Sr. INSPECTOR
SHOPS AND ESTABLISHMENTS
DEPARTMENT K/West

Office of the

Sr. Inspector, Shops & Establishments,

K/West Ward Bldg., 1st floor, Paliram Path,

Opp BEST Depot, Andheri(W),

Mumbai - 400 058

☎ 022-26237932 / 26239190 Ext- 318 / 319.

INTRODUCTION

Background

Shop assistants and commercial employees are an important section of the working class population rendering useful service to the community, but they did not enjoy any protection of legislation till the year 1940 in this country. The working conditions of the Shop assistants and the commercial employees in the city of Mumbai were worse than the employees employed in unregulated factories. The majority of employees of such establishments had no education but were experts in carrying on their business and their business knowledge was superior. The daily working hours of employees in shops were not fixed and exceeded more than 12 hours a day. The condition was worse in respect of meek munims who worked from morning till midnight and grew gray in the service of their pedhis. The system of granting rest interval was not heard of and the granting of a paid holiday depended solely upon the whims of the management. The Government of Bombay Province as it existed under the British Rule was the first province in undivided India to make an attempt in this direction when in the early thirties a private bill was introduced by Shri R. P. Bakhle. It did not meet with the approval of the then Government as there was no sufficient data for formulating guidelines in this behalf. That bill however aroused such interest that the Government through the Labour Commissioner conducted an inquiry into the working conditions in five important cities. Mumbai, Ahmedabad, Hubli, Poona and Sholapur. The report received in his behalf revealed appalling conditions especially in restaurants, eating houses and various retail trades. There was insistent demand for the betterment working conditions in the cloth markets in Mumbai, which resulted in attracting the attention of the Government.

Such going to the history of the enactment of the Bombay Shops & Establishment Act. It is seen from records that the then Government of Bombay through its labour office conducted an inquiry in the year 1935 into the wages, hours of work and conditions of employment in the retail trade of some town in the Bombay Presidency. The picture which presented itself to the Government was far from happy and a maiden attempt was made by the then Government of Bombay to bring order out of chaos and regulate the hours of work and conditions of service by promulgating the Bombay Shops and Establishment Act, 1939

The Administration of the Bombay Shops & Establishment Act, 1939, was entrusted to the local authorities in Bombay province in areas where these existed as they possessed the inspecting staff for licensing of such shops in accordance with the municipal regulations in force. Further the municipal inspectorial staff was in close contact and was well conversant with the

needs of such establishments. The Act had solitary effect on the conditions of work of the employees.

The Bombay Shops & Establishment Act, 1948 is a social piece of legislature, the main object of this Act is to consolidate and amend the law relating to the regulating of condition of work of employment in Shops, Commercial Establishments, Residential Hotels, Restaurants, Eating Houses, Theatres and other places of public amusement or entertainment and other establishments. This Act extends to the whole of State of Maharashtra. As provided in the Act it is the duty of every local authority to enforce within the area subject to its jurisdiction, the provision of this Act subject to such supervisions of the State Government as may be prescribed. The Municipal Corporation of Greater Mumbai being a local authority for this Metropolitan City of Mumbai, the enforcement of the provisions of Bombay Shops & Establishment Act, 1948 is entrusted to the Municipal Corporation.

Short History of the Department :

The Bombay Shops & Establishment Act, 1939 was first time passed on 2.11.1939 and the Shops & Establishments Department was created in the month of November, 1940. The Bombay Shops & Establishment Act first to introduce the legislation regulating the working conditions of Shop Assistants in India. The enforcement of the provisions of the Act was entrusted to the local authority. So far as the Municipal Corporation of Greater Mumbai was concerned, the Shops & Establishments Department was placed under the Superintendent of Licence for the purpose of administration as its future development could not at that stage be forced. However, 10 years later 1950 the then Municipal Commissioner suggested that Shops & Establishments Department had now reached a major stage in its growth and need separated from the Licence Department and placed in a separate head. The Corporation under its Resolution No.658 of 19.1.1950 accepted the Commissioner's recognition and the department came to be placed under the chief Inspector of Shops & Establishments Department. The point that with the Commissioner in suggesting separate from Licence department were that the Superintendent of Licence was already over-burdened with the control of licence of storages and trades, control of advertisement and control of hawkers. The extension of Mumbai City with the suburbs increased the work still further and therefore, he felt that in the exist of vacancy the department should be placed under an Independent Officer. They could draw initiative and constructive ideas to each work.

Since the separation save social and economic were held so as to ascertain the social and economic condition of the employees affected by the Act, and the department was efficiently managed by 5 succeeded Chief Inspectors till 18th December, 1964. With the

retirement of the last Chief Inspector the department again came to be placed under Superintendent of Licence by keeping the post of CISE in abeyance from 18.12.1964.

The issue was again examined by then Municipal Commissioner on receipt of the letters received from Shri P.G.Kher, the then Minister of Urban Development and Works, Government of Maharashtra and Shri Shanti Patel, the then Leader Bombay Municipal Congress Party.

In view of the above observation, the issue was once again examined and finally as per M.C.'s order under No. MPS/9975(140) of 11/12/72 Shops and Establishment department was separated from Licence Department from 1/12/72 with Chief Inspector Shops & Establishment as a Head of the department.

The co-ordination Scheme was introduced from 1/7/1972 in accordance with which Shops & Establishment inspectors are now required to attend to the work of the Licence and factory department.

On 1st December, 1978 coordination scheme was dissolved and since then Shops & Estt. Department is functioning independently under the Head of Chief Inspector, Shops & Estt. Department.

Only source of income of this department is collection of fees are registration of establishments and renewal of the Registration Certificate.

Section - 4 (1) (b) (i)

The particulars of functions and duties of the public authority:

1.	Name of Public Authority	Sr. Inspector ,(facilitator)
2.	Address	K/West Ward, Municipal Office., 1 st floor, Paliram Path, Opp BEST Depot, Andheri(W), Mumbai 400 058
3.	Head of the Office	Sr. Inspector(Facilitator)
4.	Parent Govt. Deptt.	Chief Officer (S&E)
5.	Reporting to which office	Assistant Commissioner, "K/West"
6.	Jurisdiction Geographical	"K/West" Ward is bounded by the Western Railway Line on the West, Juhu Varsova Bridge on the West, Milan Subway to the South and Oshiwara Nallah to the North
7.	Mission	1)To implement Maharashtra shops and Establishment (Regulation of Employment and Conditions of Service) Act,2017
8.	Vision	Labour welfare.
9.	Objective	11)To implement Maharashtra shops and Establishment (Regulation of Employment and Conditions of Service) Act,2017
10.	Functions	1) To verify received applications i.e A ,E forms and issue new registration certificate and amend the reg. cft respectively 2) To visit non renewals establishments and take action as per Maharashtra Shops and Establishment Act.-1948 3).To visit and verify and registers and record of the employees. 4) To observe the minimum wages as per Minimum Wages Act. 5)To observe closing and opening hours of establishments.
11.	Details of Services Provided	1)To issue new registration certificate 2)To amend registration certificate
12.	Physical Assets	N I L
13.	Organization's Structural Chart	Separate sheet attached.
14.	Telephone Nos. & Office Timing	<u>Tel. No.:-</u> 022-26237932 / 26239190 Ext- 318 / 319. <u>Office Timing:</u> 10.00 am to 6.00 pm . (Monday toFriday)
15.	Weekly Holidays	All Saturdays and sundays & Public Holidays.

The particulars of the department, function and duties

The main function of the Shops & Establishment Department is to enforcing the provisions of the following Labour enactment in area of Municipal Corporation of Greater Mumbai.

- 1) Maharashtra shops and Establishment (Regulation of Employment and Conditions of Service) Act,2017
- 2) Payment of Wages Act, 1936
- 3) Minimum Wages Act, 1948
- 4) Maternity Benefit Act
- 5) Child Labour (Prohibition and Regulation Act, 1986)

The object of these labour enactments is to regulate the condition of work and employment in respect of employees working in different categories of establishments viz. shops, commercial establishments, residential hotels and restaurants, theaters and other public amusement centers, etc. The State Government exercises the supervisory powers on working of the Acts through the Commissioner of Labour, Mumbai and other designated officers as provided under Rule 16 of Maharashtra Shops and Establishments Rules,1961.

The Senior Inspector has to process the applications received for registration under the Shops & Establishment Act and he has to register the new establishment under the Shops & Establishment Act and renew the registration certificate periodically. The Inspector appointed under section 48 of the Act not only acts as an Advocate for the employees working in various establishments but also has to see that cordial relations are maintained between the owner and the servant in the interest of smooth running of the business/trade or profession. He is deemed to be a "PUBLIC SERVANT" within the meaning of Section 21 of the Indian Penal Code. He is also an "Assistant Public Prosecutor" when appears in the Court of Law to conduct proceedings in respect of cases filed by him against the offenders under various provisions of the Bombay Shops & Establishment Act and Rules there under. He pleads the cases filed under different provisions.

The inspectorial staff has to perform indoor and outdoor work. During outdoor work, the Inspectors are supposed to perform outdoor duties for 3 1/2 hours in aggregate for which no scheduled time is fixed. They are expected to adjust their duties in such a way that the time required for checking major breaches of the Act is covered within their duty hours for outdoor work. During the course of outdoor work, the Inspectors have to visit various establishments and to detect breaches of the provisions of the Acts and rules framed there under and to launch prosecutions on defaulting employers. The major breaches of the provisions of the Act are non-registration, non-renewal of Registration Certificates, opening of establishments before

prescribed hours, closing of the establishments later than prescribed hours, exceeding total hours of work, continuous work without rest interval, spread over, not granting privilege leave, keeping the establishments open on weekly closed day, employing female employees after prescribed hours, employing child labours, not providing Identity Cards to certain class of employees and not paying wages in accordance with the rates prescribed under the Minimum Wages Act, 1948. The major breaches of the provisions of rules are of the nature of procedural lapses viz.

non-maintaining prescribed registers of employment and leave, visit-book, not providing leave book to the employees and not making suitable entries therein, not producing requisite record, register notices for inspections on demand. They are also to conduct the court cases in the Court of Law in the capacity of Assistant Public Prosecutor.

Strength of Department

Chief Inspector, Shops & Establishments is responsible to the Municipal Administration being a Municipal department and to the State Government and supervise the work of the following staff of the department.

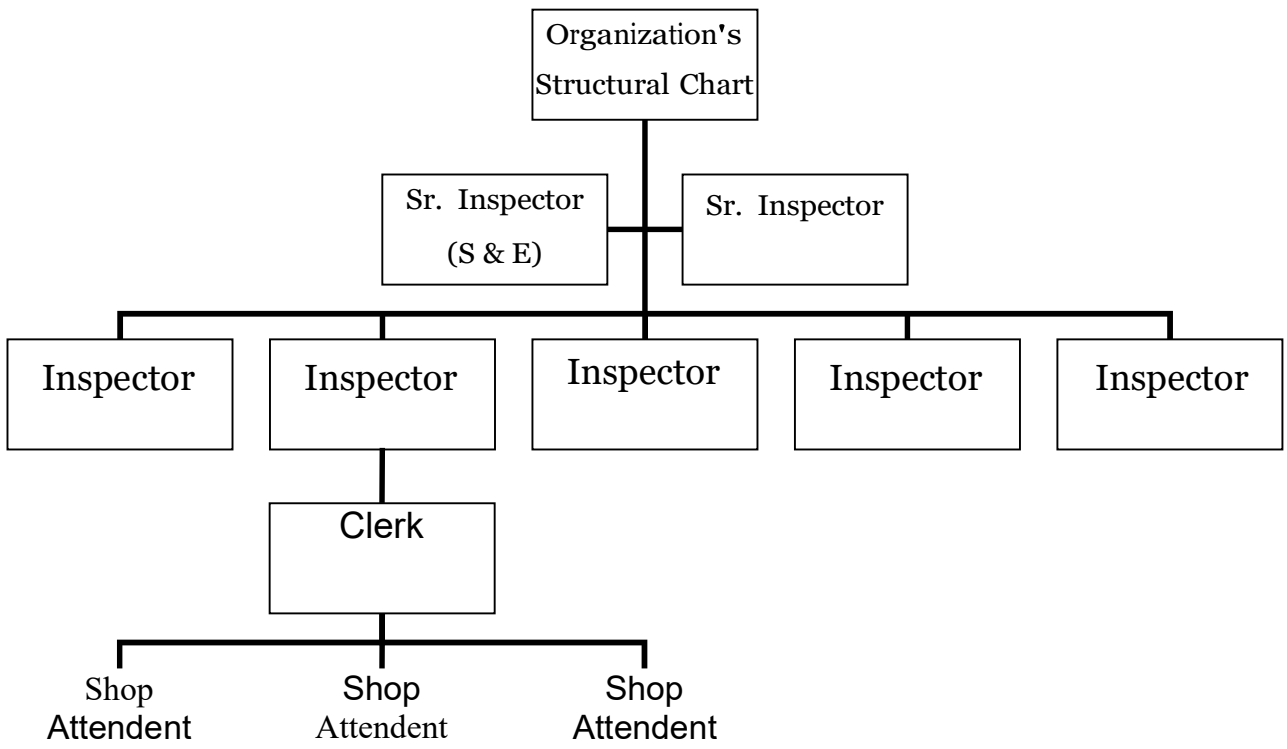
1) Senior Inspectors	-	2
2) Inspectors	-	5 (2 vacant)
3) Clerks	-	01 (Vacant)
4) Senior Shop Attendants	-	-
5) Shop Attendants	-	2

The department is headed by the Chief Officer(Shops & Establishments). He is assisted by 4 Deputy Chief Officer/ 2 Head Clerks and other clerical staff at the Head Office level. The working of this department carries out by Senior Inspector in each Ward who is assisted by the Inspectors, Clerks and Shops Attendants accordingly to the strength of number of establishments registered in the Ward.

The Inspectorial staff, as well as clerical and other staff of different wards work under the functional set up of the Ward Officers. However their work is supervised by the Chief Inspector.

The Administrative Head Quarters of this department is situated at Address: Office of the
Chief Officer

Shops & Establishment Dept.
5th Floor, Hawker Plaza building,
behind Plaza cinema, Dadar West
Mum- 400014.



Section 4 (i) (b) (ii)

The powers of officers and employees in the office of Sr. Inspector (Shops & establishment)

A

Sr No	Designation	Powers Financial	Under which legislation/rules/orders/ & Rs.	Remarks
1.	Sr.facilitator/Inspector (S&E)	NIL	Maharashtra shops and Establishment (Regulation of Employment and Conditions of Service) Act,2017	
2.	Facilitator/Inspector (S&E)	NIL	Maharashtra shops and Establishment (Regulation of Employment and Conditions of Service) Act,2017	

B

Sr No	Designation	Powers Administrative	Under which legislation/rules/orders/ & Rs.	Remarks
1.	Sr. facilitator/Inspector (S&E)	nil		
2.	Facilitator/Inspector(S&E)	nil		

C

Sr No	Designation	Powers Magisterial	Under which legislation/rules/orders/ & Rs.	Remarks
1.	Sr. facilitator/Inspector (S&E)	Nil	-	
2.	Facilitator/Inspector(S&E)	Nil	-	

D

Sr No	Designation	Powers Quasi judicial	Under which legislation/rules/orders/ & Rs.	Remarks
1.	Sr. Inspector (S&E)	Nil	-	
2.	Inspector(S&E)	Nil	-	

E

Sr No	Designation	Powers Administrative	Under which legislation/rules/orders/ & Rs.	Remarks
1.	Sr. Inspector (S&E)	Nil	-	
2.	Inspector(S&E)	Nil	-	

The powers and duties of the officers and employees

Senior Inspector

Senior Inspector is the Head of the Section in the Ward so far Shops and Establishments Department is concerned.

Duties : To attend to table work comprising of writing of Monthly Abstracts, Court Registers, G diary, Field book, information sheets, offense sheets etc.

- 1) To verify online A form
- 2) To verify online I form
- 3) To verify on line J and K form
- 4) To investigate complaints.
- 5) To check the online verification work (of A & I forms) done by Inspectors (Shops & Estts.)
- .
- 6) To visit the establishments for routine check up and test checking of visits paid by Inspectors (Shops & Estts.)
- 7) To attend various courts, for filing the cases, as also for conducting them.
- 12) *To exercise supervision and control as a representative of C.I.S.E. over the Inspectors, Clerks and Peons attached to the Wards.*
- 10) To issue Registration Certificates as per verified A forms.
- 11) To assign the work to the Inspectors (Shops & Estts.) under him in the matter of registration, renewal and routine check as also to solve their practical difficulties.
- 12) To attend to the members of the public coming to the Ward office for elucidation of the various provisions of the Act.
- 13) To co-ordinate submission of official returns required by the office are sent to the office on their due dates.
- 15) Maintenance of following register.
 - 1) Complaint Register
 - 2) Dead Stock Register
- 16) To keep liaison between Ward Office and Head Office.

Inspector

Duties :

- 1) To attend Ward Office at 10.00 a.m. to 6.00 p.m.
- 2) To verify online 'A' and I forms.
- 3) To attend table work .
- 4) To visit the establishments for routine checking.
- 5) To attend various courts for filing the cases and also for conducting them.
- 6) To see that all establishments covered by the provisions of the Act are properly registered and registration certificate properly renewed.
- 7) To see that registers, records and notices as prescribed are properly maintained – by employers of the establishments.
- 8) To check the opening hours and closing hours of different categories of establishments.
- 9) To check weekly holidays of the establishments.
- 10) To see that no child is allowed in any establishment and no young person or female workers are allowed to work during the prohibited hours.
- 11) To check weekly holiday of the establishments other than shops and commercial establishments specified in the notice displayed at the establishment.
- 12) To check the rest intervals as specified in the employment register.
- 13) To see that identity cards are given to the employees working in residential hotels, restaurants and eating house.
- 14) To see that attendance cards are given to all employees concerned by the Minimum Wages Act, 1948.
- 15) To see that the provisions of the Act and rules regarding leave are properly observed.
- 16) To see that provisions of Act and rules relating to cleanliness, lighting and precautions against fire are properly observed.
- 17) To see that the provisions of the Act relating to the payment for Overtime work are duly observed.

Correspondence Clerk

Duties

- 1) To register all the papers concerning with correspondence section in the Worksheet maintained.
To put outward mark against the relevant Nos. as entered in worksheet while sending these papers for outward disposal.

- 1) Compilation and subsequently preparation of the following various reports concerning with the Shops & Estts. Act, 2017 and M.W. and the Minimum Wages Act, 1948 such as -
- 6) Quarterly reports under Maharashtra shops and Establishment (Regulation of Employment and Conditions of Service) Act,2017 and M.W.Act 1948.
Annual reports under Maharashtra Shops & Establishment Act, 2017 and M.W.Act, 1948 to be sent to the Commissioner of Labour.
Annual Administration Report under Maharashtra Shops & Establishment Act, 2017 and M.W.Act,1948 to be sent to M.C. and such higher authorities.
- 1) To prepare information on various matters which is called for from time to time by the commissioner of labour, Municipal Commissioner or such higher authorities.
- 2) Maintenance of record.
To maintain 'A' class records.
To maintain office copies file for day to day correspondence made with various authorities / parties etc.
- 1) To take entries in relevant Register for the complaints received from outside parties etc.
- 2) To draft letters to be issued to the Commissioner of Labour, Unions, various municipal authorities, Councillors and outside parties.
- 3) To draft replies for Short Notice Questions, Interpellations etc..
- 4) To assist Asstt. P.I.O. / P.I.O. in collecting and preparing information in connection with the applications under Right to Information Act,2005 received in Chief Inspector, Shops & Establishments Head Office.
- 5) To attend any other work in relation to correspondence section entrusted from time to time by the superiors.

**Duties of Clerk working in various wards
in Shops & Estt. Department**

- He should attend the Ward Office regularly and punctually.
- The usual records i.e. offense-sheet register and 'A' form, 'E' Form Register etc. must be maintained by him. Dead Stock Register, Sale of A, B form register, the stock register of A, B, E receipt book be properly maintained and preserved.

- He should prepare Registration Certificates of 'A' form given by the Sr. Inspector every day. He should prepare dockets etc. and keep them duly arranged.
- 'C' Register should be maintained up-to-date by him and entries of changes as per i form, cancellations etc. should be carefully taken under attestation of the Sr. Inspector. He should thoroughly check the 'C' Register for detecting non-renewals every year and submit his report to the Sr. Inspector.
- He should maintain and submit daily worksheet in proforma 'C' and enter outdoor and indoor dispatch.
- He should see that all the dockets are arranged serially category-wise, all B & E forms, closed day notices and other relevant papers are kept with the respective dockets. Cancelled dockets should be kept serially again after cancellation entries are taken. This work should be kept up-to-date.
- He should carry out the duties entrusted to him by the Sr. Inspector from time to time.

Duties of Court Clerk

1) To maintain Offence-sheet Register.

To maintain Court Register.

To quote previous convictions and prepare previous conviction Records.

To prepare sanction sheets

To prepare Court dockets

To prepare board for court days

To prepare summonses.

To register cases in Court Register in the Court.

To file decided cases separately

10) To maintain work-sheet Register.

Sr. Shop Attendant

Duties :

The duties of Sr. Shop Attendants will be that of Shop Attendant and in addition he will have to supervise and control the work of other Shop Attendants working in the Ward. He will ensure that the dockets of the registered establishments maintained at Ward level are up-to-date with 'E' form in it. he will accompany the Sr. Inspectors in the field. Similarly, Sr. Shop Attendant who will ensure that summons are served on the party in time. He will responsible for the overall of the Shop Attendants working in the Ward.

Shop Attendant

Peons working in the Ward Offices are to be treated as Shop Attendants.

Duties : Indoor work :

1. Dockets of Registration Certificates to be sorted out and to be arranged in chronological order.
2. To arrange counter-foils of Registration Certificates issued to the different parties.
3. To check a counter-foil and find out whether the establishment have renewed their Registration Certificates in time or not in order to prove the cases of defaulters to the notice of the Inspector.
4. To find out the entries from 'C' Register for putting up the offence-sheets by the Inspectors and also filling the cases.
5. To refer the various registers for finding out the correct number of Registration Certificate, E forms are submitted by the parties for renewal of their Certificates.

Out-door Work :

1. To accompany the Inspectorial staff at odd hours and for Mass Raids for checking provisions of the Bombay Shops & Establishments Act, 1948.
2. To accompany the Inspectors in the Metropolitan Magistrate Courts and give evidence in the contested matters.
3. Delivery the Registration Certificates to employers and their establishments.
 4. Service of summons and execution of warrants.
 5. To do work during the office hours in Ward Officers.
6. Such other work as entrusted by Inspectors and Sr. Inspectors.

Section-4(1)(b)-(iii)

The procedure followed in the decision making process, including channels of supervision and accountability in the office

Sr. Inspector (S&E)

-1-

Name of Activity -To issue Registration Certificate of establishment having 10 or more employees

Related Provision -Section 6 (1)

Name of the Act - Maharashtra shops and Establishment (Regulation of Employment and Conditions of Service) Act,2017 (Mah. Act No. LXI of 2017) as in force from 19.12.2017

Rules - Maharashtra shops and Establishment (Regulation of Employment and Conditions of Service) Rules , 2018 as in force from 23.03.2018

Government Resolutions -(Mah. Act No. LXI of 2017) as in force from 19.12.2017

Office Order –NIL

Sr. No	Activity	Steps Involved	Time Limit	Authority role and responsibility of the employee/ officer in connection with each activity. (mention designation)	Remarks
1	To issue new Registration Certificate	Employer of the every establishment has to submit Online A form application in prescribed form for registration together with self certified documents (In case of partnership -partnership deed and in case of company incorporation certificate and list of director) within 60 day after commencement of business. Facilitator shall verify online uploaded self certified documents and statement made in A form by employer without visiting as well as verify the actual business and premises where business is situated. -Inspector will submit the online verification remarks of A form to obtain the order of Sr. Inspector (Facilitator) for approval or cancellation of registration certificate.	Real Time	Facilitator /Sr. Facilitator	

-2-

Name of Activity -To amend Registration Certificate

Related Provision -Section -9 / Rule- 10

Name of the Act - Maharashtra shops and Establishment (Regulation of Employment and Conditions of Service) Act,2017 (Mah. Act No. LXI of 2017)
as in force from 19.12.2017

Rules - Maharashtra shops and Establishment (Regulation of Employment and Conditions of Service) Rules , 2018 as in force from 23.03.2018

Government Resolutions -NIL

Circulars --

Office Order

Sr. No	Activity	Steps Involved	Time Limit	Authority role and responsibility of the employee/ officer in connection with each activity. (mention designation)
1	To amend Registration Certificate	I form is to be submitted through online system along with prescribe documents related to change.(i.e.- copy of retirement deed and dissolution deed in case of partnership and ,resolution or form no 32 in case of company)	15 days	1. Facilitator (S&E) 2. Sr. Facilitator (S&E)

-3-

Name of Activity -Cancellation of Registration Certificate

Related Provision -- Section- 8

Name of the Act - Maharashtra shops and Establishment (Regulation of Employment and Conditions of Service) Act,2017 (Mah. Act No. LXI of 2017)
as in force from 19.12.2017

Rules - Maharashtra shops and Establishment (Regulation of Employment and Conditions of Service) Rules , 2018 as in force from 23.03.2018

Government Resolutions -NIL

Circulars --

Office Order -NIL

Sr. No	Activity	Steps Involved	Time Limit	Authority role and responsibility of the employee/ officer in connection with each activity. (mention designation)
1	Cancellation of Registration certificate	<p>1. Sec.8 - At any time, if it is found for brought to the notice of the Facilitator that the registration of any establishment has been obtained by misrepresentation or suppression of material facts or by submitting false or forged documents or false declaration or by fraud and therefore requires to be revoked.</p> <p>2 . Sec.10 – closing of the establishment to be communicated to the Facilitator. The employer shall notify to the Facilitator within 30 days from the date of closing of business. the establishment has been closed for business . The Facilitator on receiving the information and on being satisfied about its correctness shall remove such establishments from the register of the establishments and cancel the registration certificate.</p>	30 days	-

Section-4(1)(b)-(iv)

Norms set for discharge of its functions in the office of Sr inspector (S&E)/ K/West ward.

Organizational Targets (Annual)

Sr. No	Designation	Activity	Units to be covered	Financial Targets in Rs.	Time Limit	Remarks
1.	Sr.facilitator/Inspector	As mentioned in Section 4 (1) (b) (iii)		There are no financial targets set for this department. As mentioned earlier the work is carried out on day to day basis.	Time limit for each activity is as mentioned in Section 4 (1) (b) (iii)	
2.	facilitator/Inspector	As mentioned in Section 4 (1) (b) (iii)		There are no financial targets set for this department. As mentioned earlier the work is carried out on day to day basis.	Time limit for each activity is as mentioned in Section 4 (1) (b) (iii)	

Section-4(1)(b)-(v)

The rules, regulation, instructions, manuals and records held by it or under its control or used by its employees for discharging its functions of Shops & Establishment Dept.

Sr. No.	Subject	G.R./Circular/Office order. Rule no. notification etc. date.	Remarks if any
1.	To issue new Registration certificate	Maharashtra shops and Establishment (Regulation of Employment and Conditions of Service) Act,2017 AS PER MCGM CIRCULER NO.CF/4540/SE/DATED 25/10/2019	
2	Authorization under Minimum Wages Act-1948	२१N/ ११६/1094/e.२१.३, [३३] १.2.1994	

Section-4(1)(b)(vi)

A Statement of Categories of documents
that are held by department under its control

A Class of record and duration of preservation is as given below :-

Class	Duration
A	Permanent
B	30 years
C-2	15 years
C-1	10 years
C	5 years
D	1 year

Sr. No	Category of the document		Procedure to obtain the documents	Held by / Under control
	Category	Name of the document		
1	A	Act & Rules (old copies)	By way of application under Right of Information Act 2005	Chief Inspector, Shops & Establishments (C.I.S.E.)
2	A	A Form of Existing establishments	-"-	Sr. Inspector of the concerned Ward Office
3	A	Administration Report to M.C. (Printed)	-"-	C.I.S.E.
4	A	Approved forms under the B.S.& E.Act and Payment of Wages Act.	-"-	C.I.S.E.
5	A	B Forms of existing estt.	-"-	Sr. Inspector of the concerned Ward Office
6	A	Correspondence with Govt. of Commissioner of Labour, Bombay on important matters	-"-	C.I.S.E.
7	A	Circulars regarding policy matters	-"-	C.I.S.E.
8	A	Case papers where M.C. has	-"-	C.I.S.E.

		taken an important decision in the matter of Acts and where Solicitor's opinions have been obtained or given.		
9	A	C Registers as prescribed under M.S.& R. Rules 1961	-"-	Sr. Inspector of the concerned Ward Office
10	A	Govt. Notifications, orders and circulars issued in the matter of B.S.&E Act, Payment of Wages Act 1936, Minimum Wages Act, and Workmen's Compensation Act, 1923.	By way of application under Right to Information Act 2005.	
11	A	High Court Judgments	-"-	
12	A	Lower Court Judgments	-"-	
13	A	Press Notes-Important	-"-	
14	A	Renewal of Registration Certificates file	-"-	
15	A	Verified 'E' forms	-"-	
16	B	A Forms of closed establishments	-"-	
17	B	Annual Report to Govt.	-"-	
18	B	B Forms of Closed Estt.	-"-	
19	B	Survey Reports	-"-	
20	C	Approved Chemist & Druggist Estts. case papers	-"-	
21	C	Circulars regarding Policy matters extra copies	-"-	
22	C	Monthly Returns under the B.S.&E Act, 1948 & Minimum Wages Act, 1948	-"-	
23	C	Offence sheets	-"-	

25	C	Complaints	-"-
26	C-1	Receipt Books	-"-
27	C-1	Remittance Books	-"-
28	D	Administration Report to M.C. (Manuscripts)	-"-
29	D	Abstract of work done by the Inspectors	-"-
30	D	Correspondence with parties	-"-
31	D	Court cases which have been decided to be kept only for 2 calendar years as per Circular No. SL/6 of 66-67 dt 9.4.66	By way of application under Right of Information Act 2005
32	D	Cancelled 'A' and 'B' forms	-"-
33	D	G Diaries or Field Books	-"-
34	D	Extra copies of Govt. Notifications, orders and circulars issued in the matter of B.S.E. Act, Payment of Wages Act, 1936, Minimum Wages Act, and Workmen's Compensation Act 1923.	-"-
35	D	Extra copies of High Court Judgements	-"-
36	D	Extra copies of Lower Court Judgments	-"-
37	D	Material gathered for Annual and Administration Report	-"-
38	D	Papers received	-"-
39	D	Press Notes - unimportant	-"-

Section-4(1)(b)(vii)

The particulars of any arrangement that exist for consultation with or representation by the members of the public in relation to the formulation of its policy or administration thereof.

-N.A.

Section-4(1)(b)(viii)

A Statement of the Boards, Councils, Committees and other bodies consisting of two or more persons constituted as part of the department or for the purpose of its advice and as to whether meeting of these Boards are open to the public or the minutes of such meetings are accessible for public.

-N.A

Section-4(1)(b)(ix)

Directory of officers & employees of K/West ward

Sr NO	Designation	Name of the officers/ employees	Cadre	Dt of joining the post	Contact details ph/ fax / E mail
1	Senior Inspector	Shri .Sunil s. lad	B	03.05.2012	02226239190 ext.319
2	Senior Inspector	Shri Sampat d. Gulve	B	01.03.2011	02226239190 ext.319
3	Inspector	Shri .Avinash P.Vichare	C	01.09.2011	02226239190 ext.319
4	Inspector	Shri Sunil M.Ghag	C	28 .2.2011	02226239190 ext.319
5	Inspector	Smt.Madhavi S.Natekar	C	16.10.2012	02226239190 ext.319
6	Inspector	-			-
7	Shop Attendant	Shri Santosh B.kamble	D	03.07.2007	02226239190 ext.319
8	Shop Attendant	Shri Pankaj B.Kadam	D	26.07.2013	02226239190 ext.319

Section - 4(1)(b)(x)

Details of remuneration of officers and employees in the office of Shop & Establishment dept. K/West Ward.

Sr. No.	Name	Designation Cadre	Basic Pay	DA	HRA	CCA	Special Allowance/ Transport Allowance/Project Allowance	Total
1	Shri. Sampat D. Gulve	Senior Inspector B	78800	13396	18912	463	600	112171
2	Shri Sunil S. Lad	Senior Inspector B	86100	14637	20664	463	600	122464
3	Shri Sunil S. Ghag	Inspector C	55800	9486	13392	463	600	79741
4	Shri. Avinash P. Vichare	Inspector C	55800	9486	0	463	600	66349
5	Smt. Madhavi S. Natekar	Inspector C	38600	6562	9264	463	600	55489
6	Shri. Santosh Kamble	Shop Attendant D	41800	7106	0	0	600+washing charges 115	49621
7	Shri. Pankaj B. Kadam	Shop Attendant D	23300	3961	5592	0	600	33453

Section-4(1)(b)(xi)

The Budget allocated to each of its agency indicating the particulars of all plans, proposed expenditure and reports on disbursement made.

- No budgetary provision at ward level for this deptt.

Section-4(1)(b)(xii)

The manner of execution of subsidy programmes

-N.A.

Section-4(1)(b)(xiii)

The particulars of recipients of concession, permits or authorisation granted by it.

-N.A.

Section-4(1)(b)(xiv)

The details in respect of information available or held by it, reduced to electronic form.

Sr.No.	Type of Documents file/Register	Sub Topic	In which Electronic Format it is kept	Person in Charge
1	C Register	Nil	Any other (Hard Disk)	Sr. Inspector(S&E)

Section 4(1)(b)(xv)
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Particulars of facilities available for citizen for obtaining information in the office of Sr. Inspector (Shop & Establishment) at K/West Ward.

Types of facilities-

- Information about facilities for inspection of record.

Sr.No.	Type of Facility	Timings	Procedure	Location	Person Incharge
1.	Inspection of Record as per RTI Act.	10.00 a.m. to 1.00 p.m on Tuesday and Thursday (except holidays) with prior appointment only	For inspection of records no fee for first hour will be charged, however fee of Rs.5/- for each 15 minutes or fraction thereof will be charged thereafter.	Office of Sr. Inspector (S&E)Room no.06 , 1st Floor, K/West ward office, Andheri West, Mumbai 400 058	Sr. Inspector (Shop & Establishment) K/West Ward.

Section-4(1)(b)(xvi)

Details of public information Officers /APIO/Appellate authority in the jurisdiction of (public authority)

PIO		A				
Sr. NO	Name of PIO	Designation	Jurisdiction as PIO under RTI	Address/Ph. NO.	Email id for purpose RTI	Appellate authority
1	Shri Sunil S. Lad	Sr. Inspector	K/West ward	R.No.6,K/West ward,1st Floor, Andheri west , Mumbai-400 058	srinspgs02.se	Asth. commissioner
2	Shri sampat d gulve	Sr.Inspector				

APIO		B			
1	Shri Sunil S. Ghag	- Inspector	- K/West ward	- R.No.6,K/West ward,1st Floor, Andheri west , Mumbai-400 058	
2	Shri. Avinash P. Vichare	. Inspector	K/Westward	R.No.6,K/West ward,1st Floor, Andheri west , Mumbai-400 058	
3	Smt. Madhavi S. Natekar	. Inspector	K/Westward	R.No.6,K/West ward,1st Floor, Andheri west , Mumbai-400 058	

Appellate authority		C			
Sr. NO.	Name of Appellate Authority	Designation	Jurisdiction as Appellate Authority	PIO Reporting	Email-id for purpose of RTI
1.	Shri. Vishwash P. Motte	Asth. commissioner	K/West	A C	Ackw@mcgm.gov.i

Section-4(1)(b)(xvii)

Such other information available in the department.

Statistical Data :

1] Maharashtra shops and establishments[regulation of employment and conditions of service] Act,2017
The following chart will show the total number of Establishments Registered under this Act,

Category	K/West ward			
Shops	3976			
Commercial Establishments	3573			
Residential Hotels	34			
Restaurants & Eating Houses	181			
Theaters & other Amusement Centers	3			
Total	7767			